



CHRIS BROWN
Senior Vice President

“It’s important to me that my work has a positive impact on healthcare. I enjoy knowing that money we save clients is redirected to patient care.”

Chris Brown has 18 years of hotel, restaurant, B&I, LTC, and hospital food services management experience; 14 years of which were held in healthcare fields. Chris specializes in operational cost reductions and labor efficiencies in the food, facilities, security, patient transport, Biomedical, and Environmental Service areas. Patient-satisfaction oriented, Chris has consistently brought Press Ganey scores from the lowest percentile to the highest percentile.

Examples of his expertise include:

- Average 10-15% cost reduction/revenue enhancement on addressable spend
- Health system program standardization & infrastructure design
- Implement Room Service program as Director of Food & Nutrition
- Increase Retail Revenues 20% to 50%
- Interim Food and Nutrition Director, leading department to successful State re-survey
- Assist in sales, opening / closing accounts in Contract Management services
- Impeccable TJC/State surveys
- Specialty in support service labor efficiency PIPs

PRIOR EXPERIENCE

- Food & Nutrition Director with Morrison Management Group
- Production Manager/Chef with HDS Services
- Chris studied Culinary Arts at Schoolcraft College in Livonia, Michigan.

PROFESSIONAL RECOGNITIONS

- HDS Services Rookie of the Year 2002
- ServSafe Certified