



ROOM SERVICE



The level of food quality and service impacts the experience of virtually every patient. With a desire to improve the patient experience and decrease costs, many hospitals are replacing traditional methods of food production and meal delivery with hotel-style room service programs.

The transformation to “Room Service” is a major undertaking requiring changes to equipment, systems,

procedures, staffing and organizational culture. With the proper design and implementation, the transition to a Room Service model can be seamless, efficient and rewarding.

Soriant Healthcare has proven expertise and experience implementing Room Service programs, with hospitals, of all sizes, across the country.

WORKING TOGETHER, WE ACHIEVE BOTTOM-LINE RESULTS BY:

- ▶ DESIGNING A CUSTOMIZED ROOM SERVICE PROGRAM TO MEET YOUR SPECIFIC NEEDS AND IMPLEMENTING WITH APPROPRIATE LEVEL OF SUPPORT
- ▶ DEVELOPING A COMPREHENSIVE, REALISTIC PLAN TO ROLL OUT YOUR PROGRAM
- ▶ USING ONLY DEMONSTRATED BEST PRACTICES FOR ROOM SERVICE
- ▶ AVOIDING TRIAL-AND-ERROR COSTS NORMALLY ASSOCIATED WITH LAUNCHING A PROGRAM OF THE SCOPE AND COMPLEXITY OF ROOM SERVICE
- ▶ RECOMMENDING THE BEST TECHNOLOGY SOLUTIONS
- ▶ EVALUATING AND IMPROVING AN EXISTING ROOM SERVICE PROGRAM
- ▶ APPROPRIATELY INCORPORATING ALL STAFFING LEVELS
- ▶ ENSURING THAT YOUR STAFF IS TRAINED AND COMPETENT IN ADMINISTERING THE PROGRAM SUCCESSFULLY

Levying our expertise and proven methodologies, we can help you launch a successful Room Service program, or revamp a program that is not meeting objectives. Soriant can guide you through the complex Room Service design and implementation process while saving thousands of dollars and significant time.

To schedule your cost-savings assessment or get more information on how Soriant can help you reduce costs and improve performance in Room Service, please contact info@sorianthealthcare.com or call 770-777-6633.