



**JOHN E. PRATT**  
Senior Vice President

***“Continuous process improvement in Healthcare Support Services operations is foundational to improving patient satisfaction while, at the same time, lowering costs.”***

John is a skilled Executive with over thirty years of management experience in healthcare and various other service industries. He specializes in producing measurable, meaningful, and sustainable organizational performance improvement, through strategic planning, human resource development, and operational process change initiatives.

### PROFESSIONAL EXPERIENCE

Prior to joining Soriant Healthcare, John was

- Delta Management Group  
*Executive Vice President and Partner*
- Servicys, a venture capital-backed Greenfield start-up  
*Senior Vice President*
- ServiceMaster Company  
*Senior Vice-President*
- Service Direction, Inc.  
*Vice President*
- Hospital Systems Improvement Program - University of Michigan  
*Project Director*

### EDUCATION

- University of Michigan - BS, Industrial Engineering
- College of St. Thomas - MBA